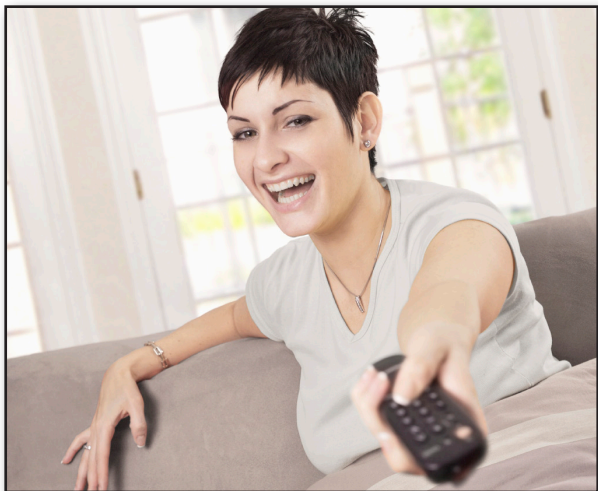


## Prices



### Packages

Digital Premier	\$80.00/mo.
Digital Plus	\$75.00/mo.
Digital Basic	\$34.00/mo.
ESPN PPV (Seasonal)	\$ Varies
NFL RedZone (Seasonal)	\$ Varies
Music Choice	\$25.00/mo.

### High-Definition Access

HD Access	\$11.00/mo.
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### Set-Top Boxes (STB)

Set-Top Box	\$3.95/mo.
DVR STB - 320 GB	\$8.95/mo.
DVR STB - 1 Terabyte (TB)	\$13.95/mo.

## Troubleshooting

### What channel does my TV need to be on for SkyBest TV to work?

Channel 3 or 4. This will be determined by what is selected in the hardware settings of the set-top box (STB). (Many newer TVs have dedicated inputs that are not dependent on the TV channel.)

### I am unable to see all channels in the guide.

You might have the guide on the Subscribed, HD or Favorites list instead of the All List. Press Guide until you see ALL appear in the left corner of the guide. Or, you may need to check your parental controls. It is possible that certain channels are blocked and will not show up in the guide.

### My remote isn't working properly.

Check your batteries. If they work, make sure the STB device is activated. To activate the STB device, simply push the STB button. Your STB button should turn red when other buttons are pushed.

### There is no signal on the TV, the picture is snowy or the TV picture has blocks or is tiling:

Unplug the power cord from the back of the STB for five seconds. Plug the power cord back up and wait for the STB to reboot. This should restore proper service.

### Set-Top Box (STB)

Never stack any other equipment on top of your STB. If the STB gets too hot, it may stop working properly.

If these topics do not answer your questions, please call Repair Services at 611 or (877) 475-9546.



1 (800) 759-2226 • [www.SkyBestTV.com](http://www.SkyBestTV.com)

\*Some restrictions may apply. Channel line-up and pricing subject to change. Taxes and fees not included. Broadcast TV Fee (\$6) will be applied monthly.

# SkyBestTV

## Digital Television for Small Businesses Ashe, Avery & Watauga



[www.SkyBestTV.com](http://www.SkyBestTV.com)



## Packages and Channel Line-up Ashe, Avery & Watauga

### Digital Basic \$34.00

1 SkyZhone HD	94 Create PBS
2 TBN	187 C-SPAN
3 WBTV - CBS	188 C-SPAN2
4 WUNL - PBS	224 WLFG - Living Faith TV
5 WCYB - NBC	226 The Inspiration Network
7 WXII - NBC	227 SonLife Broadcasting Network (SBN)
9 WSOC - ABC	230 QVC
10 WJZY - FOX	257 MOVIES!
11 WCCB - CW	259 LAFF TV
12 WMYT - MyTV	261 Me-TV
15 WAXN - IND	262 Antenna TV
17 WETP - PBS	264 Bounce TV
18 WLNN - MTN	265 GRIT TV
21 Alleghany Community TV	660 WCOK
22 Northwestern NC TV	680 WSKS
72 UNC EX	690 WMCT
74 UNC KD	
93 World PBS	

### Digital Plus \$75.00

Includes all Basic programming

25 The Weather Channel	82 The Science Channel
26 SkyBest Local Weather	83 Destination America
31 ESPN	84 Investigation Discovery
32 ESPN 2	85 OWN (Oprah Winfrey Network)
33 ESPN Classic	90 Discovery Channel
34 ESPNews	91 The Learning Channel
35 ESPN U	92 National Geographic
39 NFL Network	100 Animal Planet
40 FOX Sports 1	101 History
50 Golf Channel	106 GSN
52 NBC Sports Network	110 HGTV
53 Outdoor Channel	111 Travel Channel
55 RFD TV	112 Food Network
61 ABC Family	115 LMN
64 Disney Channel	116 Lifetime
65 Disney XD	120 Lifetime Real Women
69 Cartoon Network	
70 Boomerang	
80 Discovery Family Channel	

### Digital Plus cont.

123 E!	176 A&E
126 Discovery Life Channel	180 CNN
129 Hallmark	182 HLN
131 AMC	183 FOX News Channel
150 American Heroes Channel	184 FOX Business Network
153 TruTV	185 CNBC
154 Cars.TV	186 MSNBC
156 Syfy	192 BBC America
161 Bravo	201 MyDestination.TV
169 WGN America	209 Great American Country
170 TBS	216 Comedy.TV
171 USA Network	220 The Church Channel
172 TNT	221 JUCE TV
175 FX	222 Smile of a Child

### Digital Premier \$80.00

Includes all Basic & Plus programming

41 FOX Sports 2	130 Hallmark Movies & Mysteries.
47 SEC Network	140 Turner Classic Movies
48 Tennis Channel	142 FX Movie Channel
54 The Sportsman Channel	152 Esquire
63 Disney Jr.	158 Fusion
78 Pets.TV	164 Cloo
86 Outside TV	165 Chiller
102 H2	206 ES.TV
113 Recipe.TV	225 Daystar
114 FYI	

### A La Carte

43 NFL RedZone - Must subscribe to Digital Plus or Premier to order.  
601-650 Music Choice - Must subscribe to Digital Basic or higher to order.

### Digital Video Recording (DVR)

With a Digital Video Recording (DVR) set-top box, you never have to miss your favorite show again! Just set the device to record and you can watch hours of recorded entertainment at your convenience. Digital Video Recording is also known as Personal Video Recording (PVR).

### High-Definition (HD) \$11.00/mo.

Add High-Definition Access for the best quality and sharpest picture.

If you subscribe to HD Access, you will receive HD channels from the digital package to which you are subscribed.

#### HD Basic

1001 SkyZhone HD	1129 Hallmark HD
1002 TBN HD	1148 HD Net Movies
1003 WBTV-HD - CBS	1149 AXS TV
1004 WUNL-HD - PBS	1153 TruTV HD
1005 WCYB-HD - NBC	1154 Cars.TV HD
1007 WXII-HD - NBC	1156 Syfy HD
1009 WSOC-HD - ABC	1161 Bravo HD
1010 WJZY-HD - FOX	1162 Universal HD
1011 WCCB-HD - CW	1169 WGN America HD
1012 WMYT-HD - MyTV	1170 TBS HD
1015 WAXN-HD - IND	1171 USA Network HD
1017 WETP-HD - PBS	1172 TNT HD
1155 Velocity	1175 FX HD

#### HD Plus

1031 ESPN HD	1182 HLN HD
1032 ESPN2 HD	1183 FOX News Channel HD
1034 ESPNews HD	1184 FOX Business Network HD
1035 ESPNU HD	1185 CNBC HD
1039 NFL Network HD	1186 MSNBC HD
1040 FOX Sports 1 HD	1192 BBC America HD
1050 Golf Channel HD	1201 MyDestination.TV HD
1052 NBC Sports Network HD	1209 Great American Country HD
1053 Outdoor Channel HD	1216 Comedy.TV HD
1061 ABC Family HD	
1064 Disney HD	
1065 Disney XD HD	
1069 Cartoon Network HD	
1080 Discovery Family Channel HD	
1082 Science Channel HD	
1083 Destination America HD	
1084 Investigation Discovery HD	
1090 Discovery Channel HD	
1091 The Learning Channel HD	
1092 National Geographic HD	
1100 Animal Planet HD	
1101 History HD	
1110 HGTV HD	
1111 Travel HD	
1112 Food Network HD	
1115 LMN HD	
1116 Lifetime HD	
1123 E! HD	

#### HD Premier

1041 FOX Sports 2 HD
1047 SEC Network HD
1063 Disney Jr. HD
1078 Pets.TV HD
1086 Outside TV HD
1102 H2 HD
1113 Recipe.TV HD
1114 FYI HD
1130 Hallmark Movies & Mysteries HD
1140 Turner Classic Movies HD
1158 Fusion HD
1206 ES.TV HD

#### A La Carte

1043 NFL RedZone HD  
(Must subscribe to Digital Plus or Premier to order.)

To receive HD Access, you will need:

- An HD Television
- An HDMI cable or HD component cables
- HD Access through SkyBest TV