## Prices



#### Packages

Digital Premier	\$120.00/mo.
Digital Plus	\$110.00/mo.
Digital Basic	\$34.00/mo.
ESPN PPV (Seasonal)	\$ Varies
NFL RedZone (Seasonal)	\$ Varies
Music Choice	\$25.00/mo.

#### **High-Defininition Access**

HD Access

\$50.00/mo.

#### Set-Top Boxes (STB)

Set-Top Box	\$3.95/mo
DVR STB - 320 GB	\$8.95/mo.
DVR STB - 1 Terabyte (TB)	\$13.95/mo.

## Troubleshooting

## What channel does my TV need to be on for SkyBest TV to work?

Channel 3 or 4. This will be determined by what is selected in the hardware settings of the set-top box (STB). (Many newer TVs have dedicated inputs that are not dependent on the TV channel.)

#### I am unable to see all channels in the guide.

You might have the guide on the Subscribed, HD or Favorites list instead of the All List. Press Guide until you see ALL appear in the left corner of the guide. Or, you may need to check your parental controls. It is possible that certain channels are blocked and will not show up in the guide.

#### My remote isn't working properly.

Check your batteries. If they work, make sure the STB device is activated. To activate the STB device, simply push the STB button. Your STB button should turn red when other buttons are pushed.

### There is no signal on the TV, the picture is snowy or the TV picture has blocks or is tiling:

Unplug the power cord from the back of the STB for five seconds. Plug the power cord back up and wait for the STB to reboot. This should restore proper service.

#### Set-Top Box (STB)

Never stack any other equipment on top of your STB. If the STB gets too hot, it may stop working properly.

If these topics do not answer your questions, please call Repair Services at 611 or (877) 475-9546.



1 (800) 759-2226 • www.SkyBestTV.com

\*Some restrictions may apply. Channel line-up and pricing subject to change. Taxes and fees not included. Broadcast TV Fee (\$6) will be applied monthly.

## SkyBest

### Digital Television for Hospitality Businesses Alleghany



#### www.SkyBestTV.com

# SkyBest(v)

#### Packages and Channel Line-up Alleghany

#### **Digital Basic \$34.00**

1	SkyZhone HD	94 Create PBS
2	TẾN	187 C-SPAN
	WBTV - CBS	188 C-SPAN2
4	WUNL - PBS	224 WLFG - Living
7	WXII - NBC	Faith TV
8	WGHP - FOX	226 The Inspiration
9	WSOC - ABC	Network
11	WCCB - CW	230 QVC
13	WGN America	259 Severe Weather
15	WAXN - IND	Center 9 Now
17	WETP - PBS	261 Me-TV
18	WLNN - MTN	262 Antenna TV
21	Alleghany	264 Bounce TV
	Community TV	265 GRIT TV
22	Northwestern NC TV	660 WCOK
72	UNC EX	680 WKSK
74	UNC KD	690 WMCT

93 World PBS

#### Digital Plus \$110.00

#### Includes all Basic programming

- 25 The Weather Channel 64 Disney Channel
- 26 SkyBest Local Weather
- 31 EŠPN
- 32 ESPN 2
- 33 ESPN Classic
- 34 ESPNews
- 35 ESPN U
- 39 NFI Network
- 50 Golf Channel
- 52 NBC Sports Network
- 53 Outdoor Channel
- 55 RFD TV
- 61 ABC Family

#### **Digital Plus continued**

92 National Geographic 100 Animal Planet 101 History 106 GSN 110 HGTV 111 Travel Channel 112 Food Network 115 LMN 116 Lifetime 120 Lifetime Real Women 123 E! 126 Discovery Fit & Health 129 Hallmark 131 AMC 150 American Heroes Channel 153 TruTV 154 Cars.TV 156 Syfy

#### **Digital Premier \$120.00**

#### Includes all Basic & Plus programming

47 SEC Network 48 Tennis Channel 54 The Sportsman Channel 63 Disney Jr. 78 Pets.TV 86 Outside TV 102 H2 113 Recipe.TV 114 FYI

130 Hallmark Movies & **M**vsteries 140 Turner Classic Movies 142 FX Movie Channel 152 Esquire 158 Fusion 164 Cloo 165 Chiller 206 ES.TV 225 Daystar

161 Bravo

171 USA Network

183 FOX News Channel

184 FOX Business Network

170 TBS

172 TNT

176 A&E

180 CNN

182 HLN

185 CNBC

186 MSNBC

192 BBC America

Country

216 Comedy.TV

221 JUCE TV

201 MyDestination.TV

220 The Church Channel

209 Great American

222 Smile of a Child

175 FX

#### A La Carte

43 NFL RedZone - Must subscribe to Digital Plus or Premier to order.

601-650 Music Choice - Must subscribe to Digital Basic or higher to order.

#### **Digital Video Recording (DVR)**

With a Digital Video Recording (DVR) set-top box, you never have to miss your favorite show again! Just set the device to record and you can watch hours of recorded entertainment at your convenience. Digital Video Recording is also known as Personal Video Recording (PVR).

#### High-Definition (HD) \$50.00/mo.

Add High-Definition Access for the best quality and sharpest picture.

If you subscribe to HD Access, you will receive HD channels from the digital package to which you are subscribed.

#### **HD Basic**

1001 SkyZhone HD 1002 TBN HD 1003 WBTV-HD - CBS 1004 WUNL-HD - PBS 1007 WXII-HD - NBC 1008 WGHP-HD - FOX 1009 WSOC-HD - ABC 1011 WCCB-HD - CW 1015 WAXN-HD - IND 1017 WETP-HD - PBS 1155 Velocity

#### **HD Plus**

1031 ESPN HD 1032 ESPN2 HD 1034 ESPNews HD 1035 ESPNU HD 1039 NFL Network HD 1050 Golf Channel HD 1052 NBC Sports Network HD 1053 Outdoor Channel HD 1061 ABC Family HD 1064 Disney HD 1065 Disney XD HD 1069 Cartoon Network HD 1080 Discovery Family Channel HD 1082 Science Channel HD 1083 Destination America HD 1084 Investigation Discovery HD 1090 Discovery Channel HD 1091 The Learning Channel HD 1092 National Geographic HD 1100 Animal Planet HD 1101 History HD 1115 LMN HD 1116 Lifetime HD 1123 E! HD 1129 Hallmark HD

1148 HD Net Movies 1149 AXS TV 1153 TruTV HD 1154 Cars.TV HD 1156 Syfy HD 1161 Bravo HD 1162 Universal HD 1170 TBS HD 1171 USA Network HD 1172 TNT HD 1175 FX HD 1176 A&E HD 1180 CNN HD 1182 HLN HD 1183 FOX News Channel HD 1184 FOX Business Network HD 1185 CNBC HD 1186 MSNBC HD 1192 BBC America HD 1201 MyDestination.TV HD 1209 Great American Country HD 1216 Comedy.TV HD

#### **HD** Premier

1047 SEC Network HD 1063 Disney Jr. HD 1078 Pets.TV HD 1086 Outside TV HD 1102 H2 HD 1113 Recipe.TV HD 1114 FYI HD 1130 Hallmark Movies & Mysteries HD 1140 Turner Classic Movies HD 1158 Fusion HD 1206 ES.TV HD

#### A La Carte

1043 NFL RedZone HD (Must subscribe to Digital Plus or Premier to order.)

To receive HD Access, you will need:

- An HD Television
- An HDMI cable or HD component cables
- HD Access through SkyBest TV

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65 Disney XD Cartoon Network 69 70 Boomerang Discovery Family 80 Channel 82 The Science Channel 83 Destination America 84 Investigation Discovery OWN (Oprah Winfrey) 85 Network) 90 Discovery Channel 91 The Learning Channel