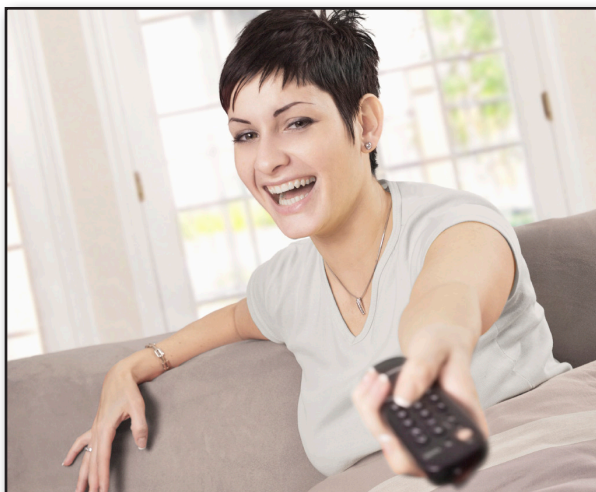


Prices



Packages

Digital Premier	\$80.00/mo.
Digital Plus	\$75.00/mo.
Digital Basic	\$34.00/mo.
ESPN PPV (Seasonal)	\$ Varies
NFL RedZone (Seasonal)	\$ Varies
Music Choice	\$25.00/mo.

High-Definition Access

HD Access	\$11.00/mo.
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Set-Top Boxes (STB)

Set-Top Box	\$3.95/mo.
DVR STB - 320 GB	\$8.95/mo.
DVR STB - 1 Terabyte (TB)	\$13.95/mo.

Troubleshooting

What channel does my TV need to be on for SkyBest TV to work?

Channel 3 or 4. This will be determined by what is selected in the hardware settings of the set-top box (STB). (Many newer TVs have dedicated inputs that are not dependent on the TV channel.)

I am unable to see all channels in the guide.

You might have the guide on the Subscribed, HD or Favorites list instead of the All List. Press Guide until you see ALL appear in the left corner of the guide. Or, you may need to check your parental controls. It is possible that certain channels are blocked and will not show up in the guide.

My remote isn't working properly.

Check your batteries. If they work, make sure the STB device is activated. To activate the STB device, simply push the STB button. Your STB button should turn red when other buttons are pushed.

There is no signal on the TV, the picture is snowy or the TV picture has blocks or is tiling:

Unplug the power cord from the back of the STB for five seconds. Plug the power cord back up and wait for the STB to reboot. This should restore proper service.

Set-Top Box (STB)

Never stack any other equipment on top of your STB. If the STB gets too hot, it may stop working properly.

If these topics do not answer your questions, please call Repair Services at 611 or (877) 475-9546.



1 (800) 759-2226 • www.SkyBestTV.com

*Some restrictions may apply. Channel line-up and pricing subject to change. Taxes and fees not included. Broadcast TV Fee (\$6) will be applied monthly.

SkyBestTV

Digital Television for Small Businesses in Shady Valley, TN



www.SkyBestTV.com



Packages and Channel Line-up

Digital Basic \$34.00

1 SkyZhone HD	93 World PBS
2 TBN	94 Create PBS
4 WUNL - PBS	187 C-SPAN
5 WCYB - NBC	188 C-SPAN2
13 WGN America	224 WLFG - Living Faith TV
14 WEMT - FOX	226 The Inspiration Network
16 WJHL - CBS	230 QVC
17 WETP - PBS	257 MOVIES!
18 WLNN - MTN	258 Cozi TV
19 WKPT - ABC	260 Heartland
21 Alleghany Community TV	261 Me-TV
22 Northwestern NC TV	660 WCOK
29 WCYB - CW	680 WSKS
57 WAPK (MyTV)	690 WMCT
72 UNC EX	
74 UNC KD	

Digital Plus \$75.00

Includes all Basic programming

25 The Weather Channel	90 Discovery Channel
26 SkyBest Local Weather	91 The Learning Channel
31 ESPN	92 National Geographic
32 ESPN 2	100 Animal Planet
33 ESPN Classic	101 History
34 ESPNNews	106 GSN
35 ESPN U	110 HGTV
39 NFL Network	111 Travel Channel
40 FOX Sports 1	112 Food Network
50 Golf Channel	115 LMN
52 NBC Sports Network	116 Lifetime
53 Outdoor Channel	120 Lifetime Real Women
55 RFD TV	123 E!
61 ABC Family	126 Discovery Fit & Health
64 Disney Channel	129 Hallmark
65 Disney XD	131 AMC
69 Cartoon Network	150 American Heroes Channel
70 Boomerang	153 TruTV
80 Discovery Family Channel	154 Cars.TV
82 The Science Channel	156 Syfy
83 Destination America	161 Bravo
84 Investigation Discovery	170 TBS
85 OWN (Oprah Winfrey Network)	171 USA Network

Digital Plus cont.

172 TNT	192 BBC America
175 FX	201 MyDestination.TV
176 A&E	209 Great American Country
180 CNN	216 Comedy.TV
182 HLN	220 The Church Channel
183 FOX News Channel	221 JUCE TV
184 FOX Business Network	222 Smile of a Child
185 CNBC	
186 MSNBC	

Digital Premier \$80.00

Includes all Basic & Plus programming

41 FOX Sports 2	130 Hallmark Movies & Mysteries
47 SEC Network	140 Turner Classic Movies
48 Tennis Channel	142 FX Movie Channel
54 The Sportsman Channel	152 Esquire
63 Disney Jr.	158 Fusion
78 Pets.TV	164 Cloo
86 Outside TV	165 Chiller
102 H2	206 ES.TV
113 Recipe.TV	225 Daystar
114 FYI	

A La Carte

43 NFL RedZone - Must subscribe to Digital Plus or Premier to order.
601-650 Music Choice - Must subscribe to Digital Basic or higher to order.

Digital Video Recording (DVR)

With a Digital Video Recording (DVR) set-top box, you never have to miss your favorite show again! Just set the device to record and you can watch hours of recorded entertainment at your convenience. Digital Video Recording is also known as Personal Video Recording (PVR).

High-Definition (HD) \$11.00/mo.

Add High-Definition Access for the best quality and sharpest picture.

If you subscribe to HD Access, you will receive HD channels from the digital package to which you are subscribed.

HD Basic

1001 SkyZhone HD	1149 AXS TV
1002 TBN HD	1153 TruTV HD
1004 WUNL - PBS HD	1154 Cars.TV HD
1005 WCYB - NBC HD	1156 Syfy HD
1014 WEMT - FOX HD	1161 Bravo HD
1016 WJHL - CBS HD	1162 Universal HD
1017 WETP - PBS HD	1170 TBS HD
1019 WKPT - ABC HD	1171 USA Network HD
1155 Velocity	1172 TNT HD
	1175 FX HD

HD Plus

1031 ESPN HD	1176 A&E HD
1032 ESPN2 HD	1180 CNN HD
1034 ESPNNews HD	1182 HLN HD
1035 ESPNU HD	1183 FOX News Channel HD
1039 NFL Network HD	1184 FOX Business Network HD
1040 FOX Sports 1 HD	1185 CNBC HD
1050 Golf Channel HD	1186 MSNBC HD
1052 NBC Sports Network HD	1192 BBC America HD
1053 Outdoor Channel HD	1201 MyDestination.TV HD
1061 ABC Family HD	1209 Great American Country HD
1064 Disney HD	1216 Comedy.TV HD
1065 Disney XD HD	

HD Premier

1069 Cartoon Network HD	1041 FOX Sports 2 HD
1080 Discovery Family Channel HD	1047 SEC Network HD
1082 Science Channel HD	1063 Disney Jr. HD
1083 Destination America HD	1078 Pets.TV HD
1084 Investigation Discovery HD	1086 Outside TV HD
1090 Discovery Channel HD	1102 H2 HD
1091 The Learning Channel HD	1113 Recipe.TV HD
1092 National Geographic HD	1114 FYI HD
1100 Animal Planet HD	1130 Hallmark Movies & Mysteries HD
1101 History HD	1140 Turner Classic Movies HD
1110 HGTV HD	1158 Fusion HD
1112 Food Network HD	1206 ES.TV HD
1115 LMN HD	

A La Carte

1043 NFL RedZone HD
(Must subscribe to Digital Plus or Premier to order.)

To receive HD Access, you will need:

- An HD Television
- An HDMI cable or HD component cables
- HD Access through SkyBest TV