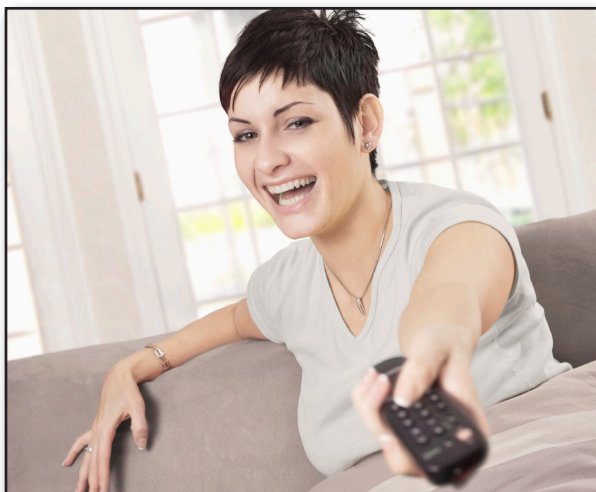


## Prices



### Packages

Digital Premier	\$80.00/mo.
Digital Plus	\$75.00/mo.
Digital Basic	\$34.00/mo.
ESPN PPV (Seasonal)	\$ Varies
NFL RedZone (Seasonal)	\$ Varies
Music Choice	\$25.00/mo.

### High-Definition Access

HD Access	\$11.00/mo.
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### Set-Top Boxes (STB)

Set-Top Box	\$3.95/mo.
DVR STB - 320 GB	\$8.95/mo.
DVR STB - 1 Terabyte (TB)	\$13.95/mo.

## Troubleshooting

### What channel does my TV need to be on for SkyBest TV to work?

Channel 3 or 4. This will be determined by what is selected in the hardware settings of the set-top box (STB). (Many newer TVs have dedicated inputs that are not dependent on the TV channel.)

### I am unable to see all channels in the guide.

You might have the guide on the Subscribed, HD or Favorites list instead of the All List. Press Guide until you see ALL appear in the left corner of the guide. Or, you may need to check your parental controls. It is possible that certain channels are blocked and will not show up in the guide.

### My remote isn't working properly.

Check your batteries. If they work, make sure the STB device is activated. To activate the STB device, simply push the STB button. Your STB button should turn red when other buttons are pushed.

### There is no signal on the TV, the picture is snowy or the TV picture has blocks or is tiling:

Unplug the power cord from the back of the STB for five seconds. Plug the power cord back up and wait for the STB to reboot. This should restore proper service.

### Set-Top Box (STB)

Never stack any other equipment on top of your STB. If the STB gets too hot, it may stop working properly.

If these topics do not answer your questions, please call Repair Services at 611 or (877) 475-9546.



1 (800) 759-2226 • [www.SkyBestTV.com](http://www.SkyBestTV.com)

\*Channel line-up and pricing subject to change.

# SkyBestTV

## Digital Television for Small Businesses in Shady Valley, TN



[www.SkyBestTV.com](http://www.SkyBestTV.com)



## Packages and Channel Line-up

### Digital Basic \$34.00

- |                           |                             |
|---------------------------|-----------------------------|
| 1 SkyZhone HD             | 93 World PBS                |
| 2 TBN                     | 94 Create PBS               |
| 4 WUNL - PBS              | 187 C-SPAN                  |
| 5 WCYB - NBC              | 188 C-SPAN2                 |
| 13 WGN America            | 224 WLFG - Living Faith TV  |
| 14 WEMT - FOX             | 226 The Inspiration Network |
| 16 WJHL - CBS             | 230 QVC                     |
| 17 WETP - PBS             | 257 MOVIES!                 |
| 18 WLNN - MTN             | 258 Cozi TV                 |
| 19 WKPT - ABC             | 260 Heartland               |
| 21 Alleghany Community TV | 261 Me-TV                   |
| 22 Northwestern NC TV     | 660 WCOK                    |
| 29 WCYB - CW              | 680 WKSK                    |
| 57 WAPK (MyTV)            | 690 WMCT                    |
| 72 UNC EX                 |                             |
| 74 UNC KD                 |                             |

### Digital Plus \$75.00

Includes all Basic programming

- |                                |                             |
|--------------------------------|-----------------------------|
| 25 The Weather Channel         | 90 Discovery Channel        |
| 26 SkyBest Local Weather       | 91 The Learning Channel     |
| 31 ESPN                        | 92 National Geographic      |
| 32 ESPN 2                      | 100 Animal Planet           |
| 33 ESPN Classic                | 101 History                 |
| 34 ESPNNews                    | 106 GSN                     |
| 35 ESPN U                      | 110 HGTV                    |
| 39 NFL Network                 | 111 Travel Channel          |
| 40 FOX Sports 1                | 112 Food Network            |
| 50 Golf Channel                | 115 LMN                     |
| 53 Outdoor Channel             | 116 Lifetime                |
| 55 RFD TV                      | 120 Lifetime Real Women     |
| 61 ABC Family                  | 123 E!                      |
| 64 Disney Channel              | 126 Discovery Fit & Health  |
| 65 Disney XD                   | 129 Hallmark                |
| 69 Cartoon Network             | 131 AMC                     |
| 70 Boomerang                   | 150 American Heroes Channel |
| 80 Discovery Family Channel    | 153 TruTV                   |
| 82 The Science Channel         | 154 Cars.TV                 |
| 83 Destination America         | 156 Syfy                    |
| 84 Investigation Discovery     | 161 Bravo                   |
| 85 OWN (Oprah Winfrey Network) | 170 TBS                     |
|                                | 171 USA Network             |

### Digital Plus cont.

- |                      |                            |
|----------------------|----------------------------|
| 172 TNT              | 192 BBC America            |
| 175 FX               | 201 MyDestination.TV       |
| 176 A&E              | 209 Great American Country |
| 180 CNN              | 216 Comedy.TV              |
| 182 HLN              | 220 The Church Channel     |
| 183 FOX News Channel | 221 JUCE TV                |
| 185 CNBC             | 222 Smile of a Child       |
| 186 MSNBC            |                            |

### Digital Premier \$80.00

Includes all Basic & Plus programming

- |                          |                                 |
|--------------------------|---------------------------------|
| 41 FOX Sports 2          | 130 Hallmark Movies & Mysteries |
| 47 SEC Network           | 140 Turner Classic Movies       |
| 48 Tennis Channel        | 142 FX Movie Channel            |
| 52 NBC Sports Network    | 152 Esquire                     |
| 54 The Sportsman Channel | 157 G4                          |
| 63 Disney Jr.            | 158 Fusion                      |
| 78 Pets.TV               | 164 Cloo                        |
| 86 Outside TV            | 165 Chiller                     |
| 102 H2                   | 206 ES.TV                       |
| 113 Recipe.TV            | 225 Daystar                     |
| 114 FYI                  |                                 |

### A La Carte

43 NFL RedZone - Must subscribe to Digital Plus or Premier to order.  
601-650 Music Choice - Must subscribe to Digital Basic or higher to order.

### Digital Video Recording (DVR)

With a Digital Video Recording (DVR) set-top box, you never have to miss your favorite show again! Just set the device to record and you can watch hours of recorded entertainment at your convenience. Digital Video Recording is also known as Personal Video Recording (PVR).

### High-Definition (HD) \$11.00/mo.

Add High-Definition Access for the best quality and sharpest picture.

If you subscribe to HD Access, you will receive HD channels from the digital package to which you are subscribed.

#### HD Basic

- |                    |                                |
|--------------------|--------------------------------|
| 1001 SkyZhone HD   | 1153 TruTV HD                  |
| 1002 TBN HD        | 1154 Cars.TV HD                |
| 1004 WUNL - PBS HD | 1156 Syfy HD                   |
| 1005 WCYB - NBC HD | 1161 Bravo HD                  |
| 1014 WEMT - FOX HD | 1162 Universal HD              |
| 1016 WJHL - CBS HD | 1170 TBS HD                    |
| 1017 WETP - PBS HD | 1171 USA Network HD            |
| 1019 WKPT - ABC HD | 1172 TNT HD                    |
| 1155 Velocity      | 1175 FX HD                     |
|                    | 1176 A&E HD                    |
|                    | 1180 CNN HD                    |
|                    | 1182 HLN HD                    |
|                    | 1183 FOX News Channel HD       |
|                    | 1185 CNBC HD                   |
|                    | 1186 MSNBC HD                  |
|                    | 1192 BBC America HD            |
|                    | 1201 MyDestination.TV HD       |
|                    | 1209 Great American Country HD |
|                    | 1216 Comedy.TV HD              |

#### HD Plus

- |                                  |                                |
|----------------------------------|--------------------------------|
| 1031 ESPN HD                     | 1183 FOX News Channel HD       |
| 1032 ESPN2 HD                    | 1185 CNBC HD                   |
| 1034 ESPNNews HD                 | 1186 MSNBC HD                  |
| 1035 ESPNU HD                    | 1192 BBC America HD            |
| 1039 NFL Network HD              | 1201 MyDestination.TV HD       |
| 1040 FOX Sports 1 HD             | 1209 Great American Country HD |
| 1050 Golf Channel HD             | 1216 Comedy.TV HD              |
| 1053 Outdoor Channel HD          |                                |
| 1061 ABC Family HD               |                                |
| 1064 Disney HD                   |                                |
| 1065 Disney XD HD                |                                |
| 1069 Cartoon Network HD          |                                |
| 1080 Discovery Family Channel HD |                                |
| 1082 Science Channel HD          |                                |
| 1083 Destination America HD      |                                |
| 1084 Investigation Discovery HD  |                                |
| 1090 Discovery Channel HD        |                                |
| 1091 The Learning Channel HD     |                                |
| 1092 National Geographic HD      |                                |
| 1100 Animal Planet HD            |                                |
| 1101 History HD                  |                                |
| 1110 HGTV HD                     |                                |
| 1112 Food Network HD             |                                |
| 1115 LMN HD                      |                                |
| 1116 Lifetime HD                 |                                |
| 1123 E! HD                       |                                |
| 1129 Hallmark HD                 |                                |
| 1148 HD Net Movies               |                                |
| 1149 AXS TV                      |                                |

#### HD Premier

- |                                     |
|-------------------------------------|
| 1041 FOX Sports 2 HD                |
| 1047 SEC Network HD                 |
| 1052 NBC Sports Network HD          |
| 1063 Disney Jr. HD                  |
| 1078 Pets.TV HD                     |
| 1086 Outside TV HD                  |
| 1102 H2 HD                          |
| 1113 Recipe.TV HD                   |
| 1114 FYI HD                         |
| 1130 Hallmark Movies & Mysteries HD |
| 1140 Turner Classic Movies HD       |
| 1157 G4 HD                          |
| 1158 Fusion HD                      |
| 1206 ES.TV HD                       |

#### A La Carte

1043 NFL RedZone HD  
(Must subscribe to Digital Plus or Premier to order.)

To receive HD Access, you will need:

- An HD Television
- An HDMI cable or HD component cables
- HD Access through SkyBest TV