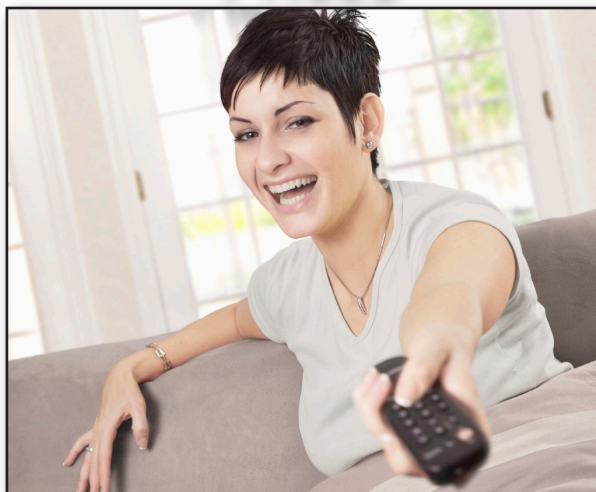


## Prices



### Packages

Digital Premier	\$69.00/mo.
Digital Plus	\$64.00/mo.
Digital Basic	\$24.00/mo.
Movie Paks	\$ Varies
Pay-Per-View	\$ Varies
NFL RedZone	\$ Varies
Digital Music	FREE

### Add-On Services

High-Definition Access	\$10.00/mo.
Whole Home DVR	\$5.00/mo.

### Set-Top Boxes (STB)

Set-Top Box	\$3.95/mo.
DVR STB - 320 GB	\$8.95/mo.
DVR STB - 1 Terabyte (TB)	\$13.95/mo.

### Digital Video Recording (DVR)

With a Digital Video Recording (DVR) set-top box, you never have to miss your favorite show again! Just set the device to record and you can watch hours of recorded entertainment at your convenience. Add **Whole Home DVR** to access your recordings from any STB in your home.

## Troubleshooting

### What channel does my TV need to be on for SkyBest TV to work?

Channel 3 or 4. This will be determined by what is selected in the hardware settings of the set-top box (STB). (Many newer TVs have dedicated inputs that are not dependent on the TV channel.)

### I am unable to see all channels in the guide.

You might have the guide on the Subscribed, HD or Favorites list instead of the All List. Press Guide until you see ALL appear in the left corner of the guide. Or, you may need to check your parental controls. It is possible that certain channels are blocked and will not show up in the guide.

### My remote isn't working properly.

Check your batteries. If they work, make sure the STB device is activated. To activate the STB device, simply push the STB button. Your STB button should turn red when other buttons are pushed.

### There is no signal on the TV, the picture is snowy or the TV picture has blocks or is tiling:

Unplug the power cord from the back of the STB for five seconds. Plug the power cord back up and wait for the STB to reboot. This should restore proper service.

### Set-Top Box (STB)

Never stack any other equipment on top of your STB. If the STB gets too hot, it may stop working properly.

If these topics do not answer your questions, please call Repair Services at 611 or (877) 475-9546.



1 (800) 759-2226 • [www.SkyBestTV.com](http://www.SkyBestTV.com)

\*Some restrictions may apply. Channel line-up and pricing subject to change. Taxes and fees not included. Broadcast TV Fee (\$6) will be applied monthly.



## Digital Television for Shady Valley, TN





## TN Packages and Channel Line-up

### Digital Basic \$24.00

1 SkyZhone HD	94 Create PBS
2 TBN	122 HSN
4 WUNL - PBS	187 C-SPAN
5 WCYB - NBC	188 C-SPAN2
13 WGN America	224 WLFG - Living Faith TV
14 WEMT - FOX	226 The Inspiration Network
16 WJHL - CBS	230 QVC
17 WETP - PBS	233 Jewelry TV
18 WLNN - MTN	257 MOVIES!
19 WKPT - ABC	258 Cozi TV
21 Alleghany Community TV	260 Heartland
22 Northwestern NC TV	261 Me-TV
29 WCYB - CW	660 WCOK
56 ShopHQ	680 WKSK
57 WAPK (MyTV)	690 WMCT
72 UNC EX	Plus, 50 Digital Music Channels (601-650)
74 UNC KD	
93 World PBS	

### Digital Plus \$64.00 Includes all Basic programming

25 The Weather Channel	85 OWN (Oprah Winfrey Network)
26 SkyBest Local Weather	
30 FOX SportSouth TN	90 Discovery Channel
31 ESPN	91 The Learning Channel
32 ESPN 2	92 National Geographic
33 ESPN Classic	100 Animal Planet
34 ESPNNews	101 History
35 ESPN U	106 GSN
36 FOX Sports Tennessee	110 HGTV
39 NFL Network	111 Travel Channel
40 FOX Sports 1	112 Food Network
50 Golf Channel	115 LMN
52 NBC Sports Network	116 Lifetime
53 Outdoor Channel	120 Lifetime Real Women
55 RFD TV	123 E!
61 ABC Family	126 Discovery Fit & Health
64 Disney Channel	129 Hallmark
65 Disney XD	131 AMC
69 Cartoon Network	150 American Heroes Channel
70 Boomerang	153 TruTV
80 Discovery Family Channel	154 Cars.TV
82 The Science Channel	156 Syfy
83 Destination America	161 Bravo
84 Investigation Discovery	170 TBS
	171 USA Network

### Digital Plus cont.

172 TNT	186 MSNBC
174 FXX	192 BBC America
175 FX	201 MyDestination.TV
176 A&E	209 Great American Country
180 CNN	216 Comedy.TV
182 HLN	220 The Church Channel
183 FOX News Channel	221 JUCE TV
184 FOX Business Network	222 Smile of a Child
185 CNBC	

### Digital Premier \$69.00

Includes all Basic & Plus programming

41 FOX Sports 2	113 Recipe.TV
44 FOX Sports Atlantic	114 FYI
45 FOX Sports Central	130 Hallmark Movies & Mysteries
46 FOX Sports Pacific	140 Turner Classic Movies
47 SEC Network	142 FX Movie Channel
48 Tennis Channel	152 Esquire
54 The Sportsman Channel	158 Fusion
63 Disney Jr.	164 Cloo
78 Pets.TV	165 Chiller
86 Outside TV	206 ES.TV
102 H2	210 BlueHighways TV
109 DIY (Do-It-Yourself)	225 Daystar

### A La Carte

43 NFL RedZone - Must subscribe to Digital Plus or Premier to order.

### Movie Paks

#### HBO \$17.00/mo.

300 HBO
301 HBO Comedy
302 HBO Family
303 HBO 2
304 HBO Signature
305 HBO Zone

#### CINEMAX \$15.00/mo.

310 Cinemax
311 ActionMax
312 MoreMax
313 ThrillerMax

#### SHOWTIME/TMC/FLIX \$17.00/mo.

320 Showtime
321 Showtime Extreme
322 Showtime Family Zone
323 Showtime Next

324 Showtime Showcase
325 Showtime Too
326 Showtime Women
327 Showtime Beyond
330 The Movie Channel
331 The Movie Channel Xtra
335 FLIX

#### STARZ/ENCORE \$17.00/mo.

350 Starz
351 Starz Cinema
352 Starz Kids & Family
353 Starz Edge
360 Encore
361 Encore Action
362 Encore Black
363 Encore Classic
364 Encore Suspense
365 Encore Westerns
366 Encore Family

### Pay-Per-View Starting at Channel 504

Choose from various Pay-Per-View channels featuring your favorite movies or sporting events. Pricing varies.

### High-Definition (HD) \$10.00/mo.

Add High-Definition Access for the best quality and sharpest picture.

If you subscribe to HD Access, you will receive HD channels from the digital package to which you are subscribed.

#### HD Movie Paks

1300 HBO HD	1129 Hallmark HD
1310 Cinemax HD	1148 HD Net Movies
1320 Showtime HD	1149 AXS TV
1330 The Movie Channel HD	1153 TruTV HD
1350 Starz HD	1154 Cars.TV HD
	1156 Syfy HD
	1161 Bravo HD
	1162 Universal HD
	1170 TBS HD
	1171 USA Network HD
	1172 TNT HD
	1174 FXX HD
	1175 FX HD
	1176 A&E HD
	1180 CNN HD
	1182 HLN HD
	1183 FOX News Channel HD
	1184 FOX Business Network HD
	1185 CNBC HD
	1186 MSNBC HD
	1192 BBC America HD
	1201 MyDestination.TV HD
	1209 Great American Country HD
	1216 Comedy.TV HD

#### HD Basic

1001 SkyZhone HD
1002 TBN HD
1004 WUNL - PBS HD
1005 WCYB - NBC HD
1014 WEMT - FOX HD
1016 WJHL - CBS HD
1017 WETP - PBS HD
1019 WKPT - ABC HD
1155 Velocity

#### HD Plus

1030 FOX SportSouth TN HD
1031 ESPN HD
1032 ESPN2 HD
1034 ESPNNews HD
1035 ESPNU HD
1036 FOX Sports Tennessee HD
1039 NFL Network HD
1040 FOX Sports 1 HD
1050 Golf Channel HD
1052 NBC Sports Network HD
1053 Outdoor Channel HD
1061 ABC Family HD
1064 Disney HD
1065 Disney XD HD
1069 Cartoon Network HD
1080 Discovery Family Channel HD
1082 Science Channel HD
1083 Destination America HD
1084 Investigation Discovery HD
1090 Discovery Channel HD
1091 The Learning Channel HD
1092 National Geographic HD
1100 Animal Planet HD
1101 History HD
1110 HGTV HD
1112 Food Network HD
1115 LMN HD
1116 Lifetime HD
1123 E! HD

#### HD Premier

1041 FOX Sports 2 HD
1047 SEC Network HD
1063 Disney Jr. HD
1078 Pets.TV HD
1086 Outside TV HD
1102 H2 HD
1113 Recipe.TV HD
1114 FYI HD
1130 Hallmark Movies & Mysteries HD
1140 Turner Classic Movies HD
1158 Fusion HD
1206 ES.TV HD
1210 BlueHighways TV HD

#### A La Carte

1043 NFL RedZone HD (Must subscribe to Digital Plus or Premier to order.)

To receive HD Access, you will need:

- An HD Television
- An HDMI cable or HD component cables
- HD Access through SkyBest TV