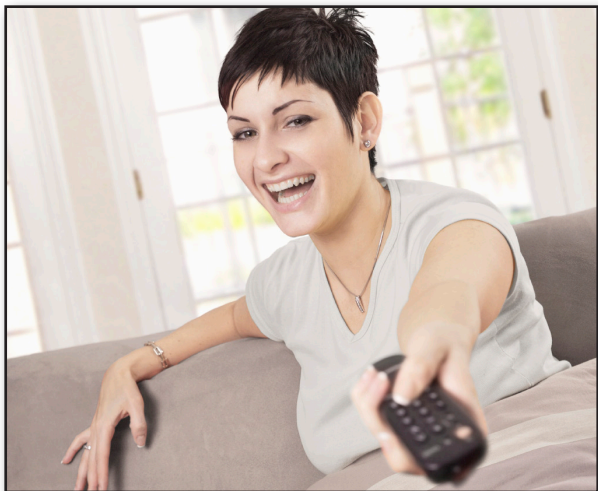


Prices



Packages

Digital Premier	\$80.00/mo.
Digital Plus	\$75.00/mo.
Digital Basic	\$34.00/mo.
ESPN PPV (Seasonal)	\$ Varies
NFL RedZone (Seasonal)	\$ Varies
Music Choice	\$25.00/mo.

High-Definition Access

HD Access	\$11.00/mo.
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Set-Top Boxes (STB)

Set-Top Box	\$3.95/mo.
DVR STB - 320 GB	\$8.95/mo.
DVR STB - 1 Terabyte (TB)	\$13.95/mo.

Troubleshooting

What channel does my TV need to be on for SkyBest TV to work?

Channel 3 or 4. This will be determined by what is selected in the hardware settings of the set-top box (STB). (Many newer TVs have dedicated inputs that are not dependent on the TV channel.)

I am unable to see all channels in the guide.

You might have the guide on the Subscribed, HD or Favorites list instead of the All List. Press Guide until you see ALL appear in the left corner of the guide. Or, you may need to check your parental controls. It is possible that certain channels are blocked and will not show up in the guide.

My remote isn't working properly.

Check your batteries. If they work, make sure the STB device is activated. To activate the STB device, simply push the STB button. Your STB button should turn red when other buttons are pushed.

There is no signal on the TV, the picture is snowy or the TV picture has blocks or is tiling:

Unplug the power cord from the back of the STB for five seconds. Plug the power cord back up and wait for the STB to reboot. This should restore proper service.

Set-Top Box (STB)

Never stack any other equipment on top of your STB. If the STB gets too hot, it may stop working properly.

If these topics do not answer your questions, please call Repair Services at 611 or (877) 475-9546.



1 (800) 759-2226 • www.SkyBestTV.com

*Channel line-up and pricing subject to change.

SkyBestTV

Digital Television for Small Businesses



www.SkyBestTV.com

SkyBest TV

Packages and Channel Line-up

Digital Basic \$34.00

1 SkyZhone HD	74 UNC KD
2 TBN	93 World PBS
3 WBTV - CBS	94 Create PBS
4 WUNL - PBS	187 C-SPAN
5 WCYB - NBC (not available in Alleghany)	188 C-SPAN2
6 WCNC - NBC	224 WLFG - Living Faith TV
7 WXII - NBC	226 The Inspiration Network
8 WGHP - FOX	230 QVC
9 WSOC - ABC	256 Live Well Network
10 WJZY - FOX	257 MOVIES!
11 WCCB - CW	259 Severe Weather Center 9 Now
12 WMYT - MyTV	261 Me-TV
13 WGN America	262 Antenna TV
15 WAXN - IND	264 Bounce TV
17 WETP - PBS	265 GRIT TV
18 WLNN - MTN	660 WCOK
21 Alleghany Community TV	680 WKSK
22 Northwestern NC TV	690 WMCT
72 UNC EX	

Digital Plus \$75.00

Includes all Basic programming

25 The Weather Channel	83 Destination America
26 SkyBest Local Weather	84 Investigation Discovery
31 ESPN	85 OWN (Oprah Winfrey Network)
32 ESPN 2	90 Discovery Channel
33 ESPN Classic	91 The Learning Channel
34 ESPNews	92 National Geographic
35 ESPN U	100 Animal Planet
39 NFL Network	101 History
40 FOX Sports 1	106 GSN
50 Golf Channel	110 HGTV
53 Outdoor Channel	111 Travel Channel
55 RFD TV	112 Food Network
61 ABC Family	115 LMN
64 Disney Channel	116 Lifetime
65 Disney XD	120 Lifetime Real Women
69 Cartoon Network	123 E!
70 Boomerang	
80 Discovery Family Channel	
82 The Science Channel	

Digital Plus cont.

126 Discovery Fit & Health	180 CNN
129 Hallmark	182 HLN
131 AMC	183 FOX News Channel
150 American Heroes Channel	185 CNBC
153 TruTV	186 MSNBC
154 Cars.TV	192 BBC America
156 Syfy	201 MyDestination.TV
161 Bravo	209 Great American Country
170 TBS	216 Comedy.TV
171 USA Network	220 The Church Channel
172 TNT	221 JUCE TV
175 FX	222 Smile of a Child
176 A&E	

Digital Premier \$80.00

Includes all Basic & Plus programming

41 FOX Sports 2	130 Hallmark Movies & Mysteries.
47 SEC Network	140 Turner Classic Movies
48 Tennis Channel	142 FX Movie Channel
52 NBC Sports Network	152 Esquire
54 The Sportsman Channel	157 G4
63 Disney Jr.	158 Fusion
78 Pets.TV	164 Cloo
86 Outside TV	165 Chiller
102 H2	206 ES.TV
113 Recipe.TV	225 Daystar
114 FYI	

A La Carte

43 NFL RedZone - Must subscribe to Digital Plus or Premier to order.
601-650 Music Choice - Must subscribe to Digital Basic or higher to order.

Digital Video Recording (DVR)

With a Digital Video Recording (DVR) set-top box, you never have to miss your favorite show again! Just set the device to record and you can watch hours of recorded entertainment at your convenience. Digital Video Recording is also known as Personal Video Recording (PVR).

High-Definition (HD) \$11.00/mo.

Add High-Definition Access for the best quality and sharpest picture.

If you subscribe to HD Access, you will receive HD channels from the digital package to which you are subscribed.

HD Basic

1001 SkyZhone HD	1123 E! HD
1002 TBN HD	1129 Hallmark HD
1003 WBTV-HD - CBS	1148 HD Net Movies
1004 WUNL-HD - PBS	1149 AXS TV
1005 WCYB-HD - NBC (not available in Alleghany County)	1153 TruTV HD
1006 WCNC-HD - NBC	1154 Cars.TV HD
1007 WXII-HD - NBC	1156 Syfy HD
1008 WGHP-HD - FOX	1161 Bravo HD
1009 WSOC-HD - ABC	1162 Universal HD
1010 WJZY-HD - FOX	1170 TBS HD
1011 WCCB-HD - CW	1171 USA Network HD
1012 WMYT-HD - MyTV	1172 TNT HD
1015 WAXN-HD - IND	1175 FX HD
1017 WETP-HD - PBS	1176 A&E HD
1155 Velocity	1180 CNN HD
	1182 HLN HD
	1183 FOX News Channel HD
	1185 CNBC HD
	1186 MSNBC HD
	1192 BBC America HD
	1201 MyDestination.TV HD
	1209 Great American Country HD
	1216 Comedy.TV HD

HD Plus

1031 ESPN HD	1041 FOX Sports 2 HD
1032 ESPN2 HD	1047 SEC Network HD
1034 ESPNNews HD	1052 NBC Sports Network HD
1035 ESPNU HD	1063 Disney Jr. HD
1039 NFL Network HD	1078 Pets.TV HD
1040 FOX Sports 1 HD	1086 Outside TV HD
1050 Golf Channel HD	1102 H2 HD
1053 Outdoor Channel HD	1113 Recipe.TV HD
1061 ABC Family HD	1114 FYI HD
1064 Disney HD	1130 Hallmark Movies & Mysteries HD
1065 Disney XD HD	1140 Turner Classic Movies HD
1069 Cartoon Network HD	1157 G4 HD
1080 Discovery Family Channel HD	1158 Fusion HD
1082 Science Channel HD	1206 ES.TV HD
1083 Destination America HD	
1084 Investigation Discovery HD	
1090 Discovery Channel HD	
1091 The Learning Channel HD	
1092 National Geographic HD	
1100 Animal Planet HD	
1101 History HD	
1110 HGTV HD	
1112 Food Network HD	
1115 LMN HD	
1116 Lifetime HD	

HD Premier

1041 FOX Sports 2 HD
1047 SEC Network HD
1052 NBC Sports Network HD
1063 Disney Jr. HD
1078 Pets.TV HD
1086 Outside TV HD
1102 H2 HD
1113 Recipe.TV HD
1114 FYI HD
1130 Hallmark Movies & Mysteries HD
1140 Turner Classic Movies HD
1157 G4 HD
1158 Fusion HD
1206 ES.TV HD

A La Carte

1043 NFL RedZone HD
(Must subscribe to Digital Plus or Premier to order.)

To receive HD Access, you will need:

- An HD Television
- An HDMI cable or HD component cables
- HD Access through SkyBest TV