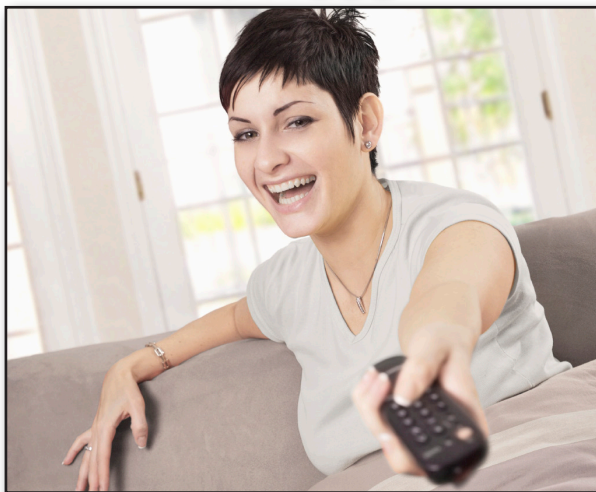


## Prices



### Packages

Digital Premier	\$69.00/mo.
Digital Plus	\$64.00/mo.
Digital Basic	\$24.00/mo.
Movie Paks	\$ Varies
Pay-Per-View	\$ Varies
NFL RedZone	\$ Varies
Digital Music	FREE

### Add-On Services

High-Definition Access	\$10.00/mo.
Whole Home DVR	\$5.00/mo.

### Set-Top Boxes (STB)

Set-Top Box	\$3.95/mo.
DVR STB - 320 GB	\$8.95/mo.
DVR STB - 1 Terabyte (TB)	\$13.95/mo.

### Digital Video Recording (DVR)

With a Digital Video Recording (DVR) set-top box, you never have to miss your favorite show again! Just set the device to record and you can watch hours of recorded entertainment at your convenience. Add **Whole Home DVR** to access your recordings from any STB in your home.

## Troubleshooting

### What channel does my TV need to be on for SkyBest TV to work?

Channel 3 or 4. This will be determined by what is selected in the hardware settings of the set-top box (STB). (Many newer TVs have dedicated inputs that are not dependent on the TV channel.)

### I am unable to see all channels in the guide.

You might have the guide on the Subscribed, HD or Favorites list instead of the All List. Press Guide until you see ALL appear in the left corner of the guide. Or, you may need to check your parental controls. It is possible that certain channels are blocked and will not show up in the guide.

### My remote isn't working properly.

Check your batteries. If they work, make sure the STB device is activated. To activate the STB device, simply push the STB button. Your STB button should turn red when other buttons are pushed.

### There is no signal on the TV, the picture is snowy or the TV picture has blocks or is tiling:

Unplug the power cord from the back of the STB for five seconds. Plug the power cord back up and wait for the STB to reboot. This should restore proper service.

### Set-Top Box (STB)

Never stack any other equipment on top of your STB. If the STB gets too hot, it may stop working properly.

If these topics do not answer your questions, please call Repair Services at 611 or (877) 475-9546.



1 (800) 759-2226 • [www.SkyBestTV.com](http://www.SkyBestTV.com)

\*Some restrictions may apply. Channel line-up and pricing subject to change. Taxes and fees not included. Broadcast TV Fee (\$6) will be applied monthly.

# SkyBest TV

## Digital Television



# SkyLine SkyBest



## Packages and Channel Line-up

### Digital Basic \$24.00

- |                              |   |
|------------------------------|---|
| 1 SkyZhone HD                | 93 World PBS                              |
| 2 TBN                        | 94 Create PBS                             |
| 3 WBTV - CBS                 | 122 HSN                                   |
| 4 WUNL - PBS                 | 187 C-SPAN                                |
| 5 WCYB - NBC                 | 188 C-SPAN2                               |
| (not available in Alleghany) | 224 WLFG (Living Faith)                   |
| 6 WCNC - NBC                 | 226 The Inspiration Network               |
| 7 WXII - NBC                 | 230 QVC                                   |
| 8 WGHP - FOX                 | 233 Jewelry TV                            |
| 9 WSOC - ABC                 | 256 Live Well Network                     |
| 10 WJZY - FOX                | 257 MOVIES!                               |
| 11 WCCB - CW                 | 259 Severe Weather Center 9 Now           |
| 12 WMYT - MyTV               | 261 Me-TV                                 |
| 13 WGN America               | 262 Antenna TV                            |
| 15 WAXN - IND                | 264 Bounce TV                             |
| 17 WETP - PBS                | 265 GRIT TV                               |
| 18 WLNN - MTN                | 660 WCOK                                  |
| 21 Alleghany Community TV    | 680 WKSK                                  |
| 22 Northwestern NC TV        | 690 WMCT                                  |
| 56 ShopHQ                    | Plus, 50 Digital Music Channels (601-650) |
| 72 UNC EX                    |   |
| 74 UNC KD                    |   |

### Digital Plus \$64.00 Includes all Basic programming

- |                             |                                |
|-----------------------------|--------------------------------|
| 25 The Weather Channel      | 82 The Science Channel         |
| 26 SkyBest Local Weather    | 83 Destination America         |
| 30 FOX SportSouth           | 84 Investigation Discovery     |
| 31 ESPN                     | 85 OWN (Oprah Winfrey Network) |
| 32 ESPN 2                   | 90 Discovery Channel           |
| 33 ESPN Classic             | 91 The Learning Channel        |
| 34 ESPNNews                 | 92 National Geographic         |
| 35 ESPN U                   | 100 Animal Planet              |
| 36 FOX Sports Carolinas     | 101 History                    |
| 37 MASN                     | 106 GSN                        |
| 38 MASN 2                   | 110 HGTV                       |
| 39 NFL Network              | 111 Travel Channel             |
| 40 FOX Sports 1             | 112 Food Network               |
| 50 Golf Channel             | 115 LMN                        |
| 52 NBC Sports Network       | 116 Lifetime                   |
| 53 Outdoor Channel          | 120 Lifetime Real Women        |
| 55 RFD TV                   | 123 E!                         |
| 61 ABC Family               | 126 Discovery Fit & Health     |
| 64 Disney Channel           | 129 Hallmark                   |
| 65 Disney XD                | 131 AMC                        |
| 69 Cartoon Network          | 150 American Heroes Channel    |
| 70 Boomerang                |                                |
| 80 Discovery Family Channel | 153 TruTV                      |

### Digital Plus cont.

- |                      |                            |
|----------------------|----------------------------|
| 154 Cars.TV          | 184 FOX Business Network   |
| 156 Syfy             | 185 CNBC                   |
| 161 Bravo            | 186 MSNBC                  |
| 170 TBS              | 192 BBC America            |
| 171 USA Network      | 201 MyDestination.TV       |
| 172 TNT              | 209 Great American Country |
| 174 FXX              | 216 Comedy.TV              |
| 175 FX               | 220 The Church Channel     |
| 176 A&E              | 221 JUCE TV                |
| 180 CNN              | 222 Smile of a Child       |
| 182 HLN              |                            |
| 183 FOX News Channel |                            |

### Digital Premier \$69.00

Includes all Basic & Plus programming

- |                          |                                 |
|--------------------------|---------------------------------|
| 41 FOX Sports 2          | 113 Recipe.TV                   |
| 44 FOX Sports Atlantic   | 114 FYI                         |
| 45 FOX Sports Central    | 130 Hallmark Movies & Mysteries |
| 46 FOX Sports Pacific    | 140 Turner Classic Movies       |
| 47 SEC Network           | 142 FX Movie Channel            |
| 48 Tennis Channel        | 152 Esquire                     |
| 54 The Sportsman Channel | 158 Fusion                      |
| 63 Disney Jr.            | 164 Cloo                        |
| 78 Pets.TV               | 165 Chiller                     |
| 86 Outside TV            | 206 ES.TV                       |
| 102 H2                   | 210 BlueHighways TV             |
| 109 DIY (Do-It-Yourself) | 225 Daystar                     |

### A La Carte

43 NFL RedZone - Must subscribe to Digital Plus or Premier to order.

### Movie Paks

#### HBO \$17.00/mo.

- 300 HBO
- 301 HBO Comedy
- 302 HBO Family
- 303 HBO 2
- 304 HBO Signature
- 305 HBO Zone

#### CINEMAX \$15.00/mo.

- 310 Cinemax
- 311 ActionMax
- 312 MoreMax
- 313 ThrillerMax

#### SHOWTIME/TMC/FLIX \$17.00/mo.

- 320 Showtime
- 321 Showtime Extreme
- 322 Showtime Family Zone
- 323 Showtime Next

#### STARZ/ENCORE \$17.00/mo.

- 324 Showtime Showcase
- 325 Showtime Too
- 326 Showtime Women
- 327 Showtime Beyond
- 330 The Movie Channel
- 331 The Movie Channel Xtra
- 335 FLIX
- 350 Starz
- 351 Starz Cinema
- 352 Starz Kids & Family Channel HD
- 353 Starz Edge
- 360 Encore
- 361 Encore Action
- 362 Encore Black
- 363 Encore Classic
- 364 Encore Suspense
- 365 Encore Westerns
- 366 Encore Family

### Pay-Per-View Starting at Channel 504

Choose from various Pay-Per-View channels featuring your favorite movies or sporting events. Pricing varies.

### High-Definition (HD) \$10.00/mo.

Add High-Definition Access for the best quality and sharpest picture.

If you subscribe to HD Access, you will receive HD channels from the digital package to which you are subscribed.

#### HD Movie Paks

- |                           |                                |
|---------------------------|--------------------------------|
| 1300 HBO HD               | Geographic HD                  |
| 1310 Cinemax HD           | 1100 Animal Planet HD          |
| 1320 Showtime HD          | 1101 History HD                |
| 1330 The Movie Channel HD | 1110 HGTV HD                   |
| 1350 Starz HD             | 1112 Food Network HD           |
|                           | 1115 LMN HD                    |
|                           | 1116 Lifetime HD               |
|                           | 1123 E! HD                     |
|                           | 1129 Hallmark HD               |
|                           | 1148 HD Net Movies             |
|                           | 1149 AXS TV                    |
|                           | 1153 TruTV HD                  |
|                           | 1154 Cars.TV HD                |
|                           | 1156 Syfy HD                   |
|                           | 1161 Bravo HD                  |
|                           | 1162 Universal HD              |
|                           | 1170 TBS HD                    |
|                           | 1171 USA Network HD            |
|                           | 1172 TNT HD                    |
|                           | 1174 FXX HD                    |
|                           | 1175 FX HD                     |
|                           | 1176 A&E HD                    |
|                           | 1180 CNN HD                    |
|                           | 1182 HLN HD                    |
|                           | 1183 FOX News Channel HD       |
|                           | 1184 FOX Business Network HD   |
|                           | 1185 CNBC HD                   |
|                           | 1186 MSNBC HD                  |
|                           | 1192 BBC America HD            |
|                           | 1201 MyDestination.TV HD       |
|                           | 1209 Great American Country HD |
|                           | 1216 Comedy.TV HD              |

#### HD Basic

- |                     |                                     |
|---------------------|-------------------------------------|
| 1001 SkyZhone HD    |                                     |
| 1002 TBN HD         |                                     |
| 1003 WBTV-HD - CBS  |                                     |
| 1004 WUNL-HD - PBS  |                                     |
| 1005 WCYB-HD - NBC  | (not available in Alleghany County) |
| 1006 WCNC-HD - NBC  |                                     |
| 1007 WXII-HD - NBC  |                                     |
| 1008 WGHP-HD - FOX  |                                     |
| 1009 WSOC-HD - ABC  |                                     |
| 1010 WJZY-HD - FOX  |                                     |
| 1011 WCCB-HD - CW   |                                     |
| 1012 WMYT-HD - MyTV |                                     |
| 1015 WAXN-HD - IND  |                                     |
| 1017 WETP-HD - PBS  |                                     |
| 1155 Velocity       |                                     |

#### HD Plus

- |                                  |  |
|----------------------------------|--|
| 1030 FOX SportSouth HD           |  |
| 1031 ESPN HD                     |  |
| 1032 ESPN2 HD                    |  |
| 1034 ESPNNews HD                 |  |
| 1035 ESPNU HD                    |  |
| 1036 FOX Sports Carolinas HD     |  |
| 1037 MASN HD                     |  |
| 1038 MASN2 HD                    |  |
| 1039 NFL Network HD              |  |
| 1040 FOX Sports 1 HD             |  |
| 1050 Golf Channel HD             |  |
| 1052 NBC Sports Network HD       |  |
| 1053 Outdoor Channel HD          |  |
| 1061 ABC Family HD               |  |
| 1064 Disney HD                   |  |
| 1065 Disney XD HD                |  |
| 1069 Cartoon Network HD          |  |
| 1080 Discovery Family Channel HD |  |
| 1082 Science Channel HD          |  |
| 1083 Destination America HD      |  |
| 1084 Investigation Discovery HD  |  |
| 1090 Discovery Channel HD        |  |
| 1091 The Learning Channel HD     |  |
| 1092 National                    |  |

#### HD Premier

- 1041 FOX Sports 2 HD
- 1047 SEC Network HD
- 1063 Disney Jr. HD
- 1078 Pets.TV HD
- 1086 Outside TV HD
- 1102 H2 HD
- 1113 Recipe.TV HD
- 1114 FYI HD
- 1130 Hallmark Movies & Mysteries HD
- 1140 Turner Classic Movies HD
- 1158 Fusion HD
- 1206 ES.TV HD
- 1210 BlueHighways TV HD

#### A La Carte

1043 NFL RedZone HD (Must subscribe to Digital Plus or Premier to order.)

To receive HD Access, you will need:

- An HD Television
- An HDMI cable or HD component cables
- HD Access through SkyBest TV