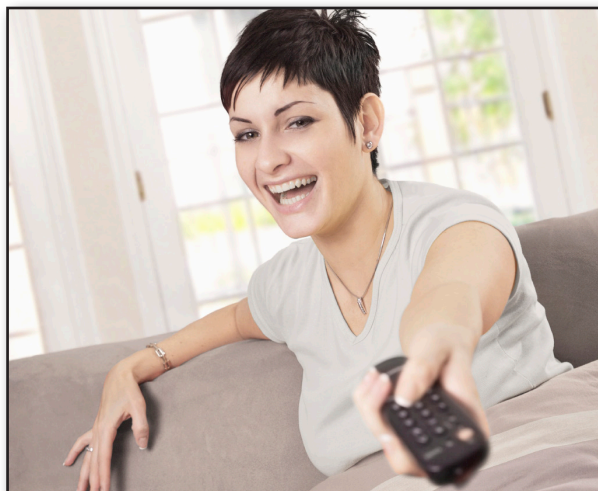


Prices



Packages

Digital Premier	\$120.00/mo.
Digital Plus	\$110.00/mo.
Digital Basic	\$34.00/mo.
ESPN PPV (Seasonal)	\$ Varies
NFL RedZone (Seasonal)	\$ Varies
Music Choice	\$25.00/mo.

High-Definition Access

HD Access	\$50.00/mo.
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Set-Top Boxes (STB)

Set-Top Box	\$3.95/mo
DVR STB - 320 GB	\$8.95/mo.
DVR STB - 1 Terabyte (TB)	\$13.95/mo.

Troubleshooting

What channel does my TV need to be on for SkyBest TV to work?

Channel 3 or 4. This will be determined by what is selected in the hardware settings of the set-top box (STB). (Many newer TVs have dedicated inputs that are not dependent on the TV channel.)

I am unable to see all channels in the guide.

You might have the guide on the Subscribed, HD or Favorites list instead of the All List. Press Guide until you see ALL appear in the left corner of the guide. Or, you may need to check your parental controls. It is possible that certain channels are blocked and will not show up in the guide.

My remote isn't working properly.

Check your batteries. If they work, make sure the STB device is activated. To activate the STB device, simply push the STB button. Your STB button should turn red when other buttons are pushed.

There is no signal on the TV, the picture is snowy or the TV picture has blocks or is tiling:

Unplug the power cord from the back of the STB for five seconds. Plug the power cord back up and wait for the STB to reboot. This should restore proper service.

Set-Top Box (STB)

Never stack any other equipment on top of your STB. If the STB gets too hot, it may stop working properly.

If these topics do not answer your questions, please call Repair Services at 611 or (877) 475-9546.



1 (800) 759-2226 • www.SkyBestTV.com

*Some restrictions may apply. Channel line-up and pricing subject to change. Taxes and fees not included. Broadcast TV Fee (\$6) will be applied monthly.

SkyBestTV

Digital Television for Hospitality Businesses



www.SkyBestTV.com



Packages and Channel Line-up

Digital Basic \$34.00

- | | |
|------------------------------|---------------------------------|
| 1 SkyZhone HD | 74 UNC KD |
| 2 TBN | 93 World PBS |
| 3 WBTV - CBS | 94 Create PBS |
| 4 WUNL - PBS | 187 C-SPAN |
| 5 WCYB - NBC | 188 C-SPAN2 |
| (not available in Alleghany) | 224 WLFQ - Living Faith TV |
| 6 WCNC - NBC | 226 The Inspiration Network |
| 7 WXII - NBC | 230 QVC |
| 8 WGHP - FOX | 256 Live Well Network |
| 9 WSOC - ABC | 257 MOVIES! |
| 10 WJZY - FOX | 259 Severe Weather Center 9 Now |
| 11 WCCB - CW | 261 Me-TV |
| 12 WMYT - MyTV | 262 Antenna TV |
| 13 WGN America | 264 Bounce TV |
| 15 WAXN - IND | 265 GRIT TV |
| 17 WETP - PBS | 660 WCOK |
| 18 WLNN - MTN | 680 WKSK |
| 21 Alleghany Community TV | 690 WMCT |
| 22 Northwestern NC TV | |
| 72 UNC EX | |

Digital Plus \$110.00

Includes all Basic programming

- | | |
|--------------------------|--------------------------------|
| 25 The Weather Channel | 64 Disney Channel |
| 26 SkyBest Local Weather | 65 Disney XD |
| 31 ESPN | 69 Cartoon Network |
| 32 ESPN 2 | 70 Boomerang |
| 33 ESPN Classic | 80 Discovery Family Channel |
| 34 ESPNNews | 82 The Science Channel |
| 35 ESPN U | 83 Destination America |
| 39 NFL Network | 84 Investigation Discovery |
| 50 Golf Channel | 85 OWN (Oprah Winfrey Network) |
| 52 NBC Sports Network | 90 Discovery Channel |
| 53 Outdoor Channel | 91 The Learning Channel |
| 55 RFD TV | |
| 61 ABC Family | |

Digital Plus continued

- | | |
|-----------------------------|----------------------------|
| 92 National Geographic | 161 Bravo |
| 100 Animal Planet | 170 TBS |
| 101 History | 171 USA Network |
| 106 GSN | 172 TNT |
| 110 HGTV | 175 FX |
| 111 Travel Channel | 176 A&E |
| 112 Food Network | 180 CNN |
| 115 LMN | 182 HLN |
| 116 Lifetime | 183 FOX News Channel |
| 120 Lifetime Real Women | 184 FOX Business Network |
| 123 E! | 185 CNBC |
| 126 Discovery Fit & Health | 186 MSNBC |
| 129 Hallmark | 192 BBC America |
| 131 AMC | 201 MyDestination.TV |
| 150 American Heroes Channel | 209 Great American Country |
| 153 TruTV | 216 Comedy.TV |
| 154 Cars.TV | 220 The Church Channel |
| 156 Syfy | 221 JUCE TV |
| | 222 Smile of a Child |

Digital Premier \$120.00

Includes all Basic & Plus programming

- | | |
|--------------------------|---------------------------------|
| 47 SEC Network | 130 Hallmark Movies & Mysteries |
| 48 Tennis Channel | 140 Turner Classic Movies |
| 54 The Sportsman Channel | 142 FX Movie Channel |
| 63 Disney Jr. | 152 Esquire |
| 78 Pets.TV | 158 Fusion |
| 86 Outside TV | 164 Cloo |
| 102 H2 | 165 Chiller |
| 113 Recipe.TV | 206 ES.TV |
| 114 FYI | 225 Daystar |

A La Carte

43 NFL RedZone - Must subscribe to Digital Plus or Premier to order.
601-650 Music Choice - Must subscribe to Digital Basic or higher to order.

Digital Video Recording (DVR)

With a Digital Video Recording (DVR) set-top box, you never have to miss your favorite show again! Just set the device to record and you can watch hours of recorded entertainment at your convenience. Digital Video Recording is also known as Personal Video Recording (PVR).

High-Definition (HD) \$50.00/mo.

Add High-Definition Access for the best quality and sharpest picture.

If you subscribe to HD Access, you will receive HD channels from the digital package to which you are subscribed.

HD Basic

- | | |
|-------------------------------------|--------------------------------|
| 1001 SkyZhone HD | 1116 Lifetime HD |
| 1002 TBN HD | 1123 E! HD |
| 1003 WBTV-HD - CBS | 1129 Hallmark HD |
| 1004 WUNL-HD - PBS | 1148 HD Net Movies |
| 1005 WCYB-HD - NBC | 1149 AXS TV |
| (not available in Alleghany County) | 1153 TruTV HD |
| 1006 WCNC-HD - NBC | 1154 Cars.TV HD |
| 1007 WXII-HD - NBC | 1156 Syfy HD |
| 1008 WGHP-HD - FOX | 1161 Bravo HD |
| 1009 WSOC-HD - ABC | 1162 Universal HD |
| 1010 WJZY-HD - FOX | 1170 TBS HD |
| 1011 WCCB-HD - CW | 1171 USA Network HD |
| 1012 WMYT-HD - MyTV | 1172 TNT HD |
| 1015 WAXN-HD - IND | 1175 FX HD |
| 1017 WETP-HD - PBS | 1176 A&E HD |
| 1155 Velocity | 1180 CNN HD |
| | 1182 HLN HD |
| | 1183 FOX News Channel HD |
| | 1184 FOX Business Network HD |
| | 1185 CNBC HD |
| | 1186 MSNBC HD |
| | 1192 BBC America HD |
| | 1201 MyDestination.TV HD |
| | 1209 Great American Country HD |
| | 1216 Comedy.TV HD |

HD Plus

- | | |
|----------------------------------|---|
| 1031 ESPN HD | 1187 ESPN2 HD |
| 1032 ESPN2 HD | 1192 BBC America HD |
| 1034 ESPNNews HD | 1201 MyDestination.TV HD |
| 1035 ESPNU HD | 1209 Great American Country HD |
| 1039 NFL Network HD | 1216 Comedy.TV HD |
| 1050 Golf Channel HD | |
| 1052 NBC Sports Network HD | HD Premier |
| 1053 Outdoor Channel HD | 1047 SEC Network HD |
| 1061 ABC Family HD | 1063 Disney Jr. HD |
| 1064 Disney HD | 1078 Pets.TV HD |
| 1065 Disney XD HD | 1086 Outside TV HD |
| 1069 Cartoon Network HD | 1102 H2 HD |
| 1080 Discovery Family Channel HD | 1113 Recipe.TV HD |
| 1082 Science Channel HD | 1114 FYI HD |
| 1083 Destination America HD | 1130 Hallmark Movies & Mysteries HD |
| 1084 Investigation Discovery HD | 1140 Turner Classic Movies HD |
| 1090 Discovery Channel HD | 1158 Fusion HD |
| 1091 The Learning Channel HD | 1206 ES.TV HD |
| 1092 National Geographic HD | A La Carte |
| 1100 Animal Planet HD | 1043 NFL RedZone HD |
| 1101 History HD | (Must subscribe to Digital Plus or Premier to order.) |
| 1115 LMN HD | |

To receive HD Access, you will need:

- An HD Television
- An HDMI cable or HD component cables
- HD Access through SkyBest TV